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PATENT  
3501-1096

IN THE U.S. PATENT AND TRADEMARK OFFICE

In re application of

Lauri LOVEN et al.

Conf.

Application No. **NEW NATIONAL PHASE**

Group

Filed March 25, 2005

Examiner

A METHOD OF AND A SYSTEM FOR ERROR CORRECTION OF SERVICE  
REQUESTS IN AN INFORMATION SYSTEM

**PRELIMINARY AMENDMENT**

Assistant Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

March 25, 2005

Sir:

The following preliminary amendments and remarks  
are respectfully submitted in connection with the above-  
identified application.

**Amendments to the Specification** begin on page 2 of  
this paper.

**Amendments to the Claims** are reflected in the  
listing of claims which begin on page 3 of this paper.

**Remarks** begin on page 8 of this paper.

An **Appendix** is attached following the signature  
page of this paper.